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QUARTERLY SERVICE QUALITY REPORT
SOUTH CAROLINA OPERATIONS

COMPANY NAME

Nexus Communications, Inc.

QUARTER/YEAR

4Q

/

2012

MONTH:

October 2012

November 2012

December 2012

Number of Customer Access Lines

54

50

43

New Service Applications Held over 30 Days

Trouble Reports / Access Line (%)

Same as ILEC

Same as ILEC

Same as ILEC

Customer Out of Service Clearing Times (%)

Same as ILEC

Same as ILEC

Same as ILEC

New Installs and Re-Installs Completed
within 5 Days (%)

Same as ILEC

Same as ILEC

Same as ILEC

Commitments Fulfilled (%)

Same as ILEC

Same as ILEC

Same as ILEC

Number of Lifeline Customers

Same as ILEC

Same as ILEC

Same as ILEC

Comments / Explanations:

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RECEIVED

JAN 31 2013

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